

PROJECT MANAGEMENT OFFICE

CGN assisted the client in implementing a project office for centralizing tracking and reporting information.

Business Problem

A large Earthmoving Machinery client was facing significant change and needed to retain a competitive advantage. Projects lacked consistent goals, accurate timelines and forecasted budgets. No clear communication channels or paths for a successful completion of projects were identified. All these issues caused a continual “fire drill” approach to solve issues within the organization and stagnation in new idea generation.

CGN Solution

CGN's project management team developed real-time simulation tools and “What-if” Analyses to help with resource planning and prioritization across business divisions. The team also planned, managed processes, and developed metrics driven performance reviews to develop a centralized tracking and reporting system with optimized performance. The new system gives consistent results, resources are allocated correctly, and projects comply with internal standards.

Customer Benefit

The client's project goals aligned directly with the business directives for their division with predictive outcomes. Risk and change management were incorporated in project planning and the project was executed on time and within budget. The tracking and reporting system increased productivity, improved efficiency and optimized project performance. Business and Dealer expectations were managed with reliable and consistent communication.

SCOPE

*Project tracking and reporting;
access on an ongoing basis;
dynamic database*

BUSINESS DRIVERS

*Streamline operations; align
project goals with business
directives; effectively manage
a multi-department project
portfolio*



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